



## CONGRATULATIONS ON THE PURCHASE OF YOUR NEW DPD COUNTER TOP!

Care and Maintenance information as per manufacturers specifications are provided via email. If you have not received this information, please email [info@dipietradesign.com](mailto:info@dipietradesign.com)

### DI PIETRA DESIGN WARRANTY

*In conjunction with your signed quotation, Di Pietra Design offers a two year limited warranty on the installation only, to the original purchaser of a Di Pietra Design fabricated product, i.e. countertop that has been properly maintained in accordance to our maintenance instructions. If your purchase is of a natural stone product, Di Pietra Design does not warranty the natural characteristics of stone products, such as colour variance, veining, fishers or natural imperfections in the stone. This warranty is valid only to the original purchaser and only if Di Pietra Design installed the product.*

We will, at our discretion, repair or replace without charge, a fabricated product that fails due to an installation or fabrication defect. If the problem is not a warranty issue, the service visit will be a minimum charge of \$500.00 +hst, payable prior to the time of inspection. Please note that the substructure and or foundation for the countertop must be properly constructed to support the weight of granite, marble and/or quartz countertops, this is the owners' responsibility. This warranty does not cover damage caused by physical or chemical abuse, excessive heat, any outside forces or the natural properties of the stone itself. This warranty is void if the product has been altered or moved from its original installed location.

### **\*\*ATTENTION\*\***

#### **NOTICE TO HOME OWNERS AND PLUMBERS**

***Your Di Pietra Design installer has adhered your sink to your countertop ONLY. It will need a 24 hours undisturbed period to cure properly. Please note the adherent of your sink should not be relied upon solely, therefore it is your plumbers' responsibility to mechanically attach your sink as per the sink manufacturers' specifications. Please be aware that if your plumber causes the sink to release due to any short cuts in service, a chargeable service call can result.***